

# Access Guide Kingston Community Services

# Accessibility facts and tips for key locations in Kingston & Area



Independent Living Centre Kingston
Disability Resources and Support

# **Community Services**

### **FAMILY AND CHILDREN'S SERVICES**

817 Division Street, Kingston, ON 613-545-3227 www.facsfla.ca

### Parking

- Accessible parking spaces clearly marked with the International Symbol of Accessibility
- Designated accessible parking spaces been provided within 100' 0" (30m) of an accessible entrance
- Parking surface smooth and flat
- Where curbs or changes in level occur in the pedestrian route, accessible curb cuts been provided

### Walkway

- All pedestrian routes to each accessible entrance clearly marked with the International Symbol of Accessibility
- Smooth surface to provide easy access by wheelchair
- Flat grade or gradual slope
- Main access routes clear of obstacles such as snow, construction, etc.
- Obstructions and hazards been eliminated from normal pedestrian routes
- Strong contrast/sufficient lighting along walkway
- All exterior accessible pedestrian route(s) or paths at least 3'-6' (1065mm) wide
- Accessible curb cuts or ramps been provided wherever there is a change in level among pedestrian routes

### Entrance

- All signage indicating entrance has been provided in large, high contrast lettering
- Doorway equipped with an automatic button, automatic slide, or easy open features
- Door width and threshold provide easy access for wheelchair, or scooter users
- Ramp has smooth non-slip surface, grade ratio 1:12

- Entrance clear of obstacles such as shoes, snow, mats, etc.
- Strong contrast/sufficient lighting at the entrance
- Entrance has sufficient lighting
- Exterior ramps and stairs have a non-slip finish

# Main Facility

- Smooth/non slip surface
- Aisles clear of obstacles such as mats, seating, displays, etc.
- Strong contrast/lighting throughout the facility
- Accessible signage/information
- Accessible elevator access to multilevel areas
- Waiting areas provide access for wheelchairs and scooters

### Washrooms

- Washroom entrance equipped with easy open/automatic door
- Accessible signage identifying Male/Female washrooms
- Light switches, paper towel, hand dryer and soap dispensers with automatic lower level access
- Lever or automatic taps
- Space under sinks and counter tops for wheelchair access
- Washrooms clear of obstacles such as garbage cans, cleaning supplies etc.
- Sufficient floor space for turning radius and transfers
- Grab bars secured and reinforced
- · Coat hooks have lower level access
- Wall table
- Towel dispenser with no garbage can underneath them
- Available family, unisex, male and female washrooms with slightly different accessibility features

### FIRST BAPTIST CHURCH

110 Sydenham Street, Kingston, ON

613-548-7116

TTY: 613-542-8371 Fax: 613-542-6048

Email: <a href="mailto:fbckgst@kingston.net">fbckgst@kingston.net</a> www.firstbaptistkingston.net

### Parking

- City parking on street
- No designated accessible parking spaces nearby

### Walkway

• Walkway to / from elevator is approximately 2 inches; uneven in one place

### Entrance

- Accessible entrance on Johnson Street
- Elevator access from ground level to sanctuary
- To call elevator requires a key

# Main Facility

 No designated wheelchair seating; limited space at front far sides of sanctuary

### Washrooms

- Accessible washrooms
- Wide door frame, very narrow threshold
- Washroom door is very light, regular knob
- Slight slope into washroom

### INDEPENDENT LIVING CENTRE KINGSTON

540 Montreal Street, Kingston, ON

613-542-8353

TTY: 613-542-8371 Fax: 613-542-4783

Email:info@ilckingston.com

www.ilckingston.com

### Parking

Accessible free parking

### Walkway

• Ramp at least 3 feet, 6 inches wide

### Entrance

- Ramp is at least 30 feet and slightly steep
- Accessible front entrance with automatic doors

### Main Facility

- Aisles narrow in some places
- Computer lab has adaptive hardware and software for easier access to the internet for people with disabilities
- TTY available for use
- · Good colour contrast throughout facility

### Washrooms

Accessible individual washrooms

### KINGSTON FRONTENAC PUBLIC LIBRARY - CALVIN PARK BRANCH

88 Wright Crescent, Kingston, ON 613-546-2582 www.kfpl.ca

### **Parking**

- 2 designated accessible parking spaces
- · Parking surface smooth and flat

### Walkway

- Smooth and wide surface
- · Gradual slope and accessible curb cuts
- Entrance
- · Double doors, automatic slide

# Main Facility

- · Adjustable height desk available
- · Self check-out high but wheel under
- · At least 2 low computer stations
- E-books and audio books available
- Study rooms wide doors, no threshold with wheel under tables

# Outside courtyard / reading room

- · Wide door, low threshold, no automatic buttons
- · Concrete flooring, some grass

### Washrooms

- Accessible washrooms
- 2 stalls available (1 male, 1 female)

# Washroom (family)

Accessible washroom

### KINGSTON FRONTENAC PUBLIC LIBRARY - CENTRAL BRANCH

130 Johnson St., Kingston, ON 613-549-8888

www.kfpl.ca

### Parking

- 1 accessible parking space
- Metered parking in lot and underground (6 feet, 4 inch clearance)
- · Parking surface smooth by sloped

# Walkway

- Accessible entrance ramp meets up with parking lot (no walkway)
- Ramp at least 3 ft. 6 in. wide

### Entrance

- Automatic slide doors, double doors
- · Wide doors, low threshold
- Ramp is at least 30 ft., and slightly steep

### Elevator

- · Spacious, handrails
- · Buttons high, no Braille

# Main Facility

- 2 lowered service counters
- · Lounge area provides access for wheelchairs and scooters
- Wheel under desks
- Computer database /catalogue and self-checkout very high
- Aisles narrow n come places
- · Accessible computer at wheel under table
- E-books, large print boots available

# Washrooms (1st and 3rd floors)

- Accessible washrooms (stalls)
- No automatic button on door

# Washroom (2nd floor)

- Accessible washroom
- I ever handle on door

### KINGSTON FRONTENAC PUBLIC LIBRARY - ISABEL TURNER BRANCH

935 Gardiners Rd., Kingston, ON 613-389-2611 www.kfpl.ca

# Parking

- 4 accessible parking spaces
- · Parking surface smooth and flat

### Walkway

· Smooth surface with a gradual slope

### Entrance

- · Double automatic sliding doors
- Door width and threshold provide easy access for wheelchairs and scooters

# Main Facility

- Accessible service counters
- Accessible elevator to lower level (low threshold)
- Accessible computer available
- Self-checkout has very high touch screen (not wheel under)
- Accessible computer training room
- 2 meeting rooms on main level, large open space

### Washrooms

Accessible washrooms

### KINGSTON POLICE HEADQUARTERS

705 Division Street, Kingston, ON 613-549-4660

Fax: 613-549-3111

www.police.kingston.on.ca

# Parking

3 accessible parking spaces

### **Entrance**

- Double automatic sliding doors
- · Wide door frame, low threshold

### Main Facility

- Desks are open to wheel under to fill out paperwork
- Accessible service counter for Records
- Accessible service counter at side of Info / Report Incidents desk
- Waiting area for wheelchairs / scooters
- Debit terminal accessible on lower Records counter
- Accessible elevator

### Interview Room

- Located on main level
- · Very low threshold
- · Can wheel under table

# Community Room

- Typically used for press releases / community events
- · Spacious with very low threshold
- Wheel under tables

### Washrooms

• 3 single unisex accessible washrooms

### SERVICE ONTARIO

1201 Division Street, Kingston, ON 1-800-267-8097

www.services.gov.on.ca

### **Parking**

- Accessible parking spaces clearly marked with the International Symbol of Accessibility
- Designated accessible parking spaces been provided within 100?-0? (30m) of an accessible entrance
- A safe, clearly marked accessible pedestrian route from the designated parking area to an accessible building entrance or elevator lobby
- Parking surface smooth and flat
- · Parking area and route has sufficient lighting

# Walkway

- All building and route signage been provided in large, high contrast lettering
- All pedestrian routes to each accessible entrance clearly marked with the International Symbol of Accessibility
- · Smooth surface to provide easy access by wheelchair
- Gradual slope
- Main access routes clear of obstacles such as snow, and construction
- Obstructions and hazards been eliminated from normal pedestrian routes
- Strong contrast/sufficient lighting along walkway
- Flat surface throughout, no change in level along pedestrian routes

### Entrance

- All signage indicating entrance has been provided in large, high contrast lettering
- All signage indicating entrance clearly marked with the International Symbol of Accessibility
- Doorway equipped with an automatic button, automatic slide, or easy open features
- Door width and threshold provide easy access for wheelchair, or scooter users
- Entrance clear of obstacles such as shoes, snow and mats
- Strong contrast/sufficient lighting at the entrance
- Entrance has sufficient lighting

# Main Facility

- Smooth/non slip surface
- · Aisles clear of obstacles such as mats, seating and displays
- Strong contrast/lighting throughout the facility
- Accessible signage/information
- Accessible service counters and tables
- Waiting areas provide access for wheelchairs and scooters

### Washrooms

- Washroom entrance equipped with easy open/automatic door
- Accessible signage identifying Male/Female washrooms
- Lever or automatic taps
- Space under sinks and counter tops for wheelchair access
- · Washrooms clear of obstacles such as garbage cans and cleaning supplies
- Sufficient floor space for turning radius and transfers
- · Grab bars secured and reinforced
- Coat hooks have lower level access

### THE SALVATION ARMY CITADEL

816 Centennial Drive, Kingston, ON 613-548-1600

Email: wcbr@kos.net www.kingstonsa.ca

# Parking

- 6 designated accessible parking spaces at front entrance
- 2 designated accessible parking spaces at side of citadel (this door is locked so need to come around to front doors)

### Entrance

Automatic buttons on both double doors

# Main Facility

- Meeting rooms are accessible (can be booked, fee schedule available)
- Sanctuary gradual slope down to front
- Signage for designated wheelchair seating throughout sanctuary (chairs can be removed to provide additional seating)
- · Headset available for individuals with hearing impairments
- No automatic button on door of sanctuary

### Washrooms

Accessible washrooms

### **TOURISM KINGSTON - VISITOR INFORMATION CENTRE**

209 Ontario Street, Kingston, ON

613-548-4415 Toll-free: 888-855-4555

Fax: 613-548-4549

Email: <a href="mailto:tourism@kingstoncanada.com/en/index.asp">tourism@kingstoncanada.com/en/index.asp</a>

### **Parking**

Accessible meter parking on street

# Walkway

Paved walkway around Tourist Information Centre

### Entrance

- Ramped access into the Tourist Information Centre
- Doors at entrance may require assistance

# Main Facility

· Spacious interior

### Washrooms

· Accessible public washrooms located below Tourist Office