



# **Access Guide Kingston Tourism & Leisure**

**Accessibility facts and tips  
for key locations in  
Kingston & Area**



**Independent Living Centre Kingston  
Disability Resources and Support**

# Tourism & Leisure

## **1000 ISLANDS CRUISES KINGSTON**

263 Ontario Street, Kingston, ON

613-549-5544 Fax: 613-549-1608

Email: [info@ktic.ca](mailto:info@ktic.ca)

[www.1000islandscruises.on.ca](http://www.1000islandscruises.on.ca)

### Parking:

- Accessible meter parking on Ontario Street
- Accessible parking available on dock upon request

### Entrance:

- Ticket office main entrance has small lip at door
- Minor assistance is required getting wheelchairs onto boats

### Washrooms:

- Washrooms accessibility depends on boat
- Accessible washroom on Island Star; IslandQueen has a larger washroom
- Accessible public washroom in Confederation Park

## **COACH CANADA – BUS TERMINAL**

1175 John Counter Blvd., Kingston, ON

613-547-4916

<http://www.coachcanada.com/coachcanada/>

### Parking:

- Two designated parking spaces provided within 30m of an accessible entrance
- Parking surface smooth and flat
- Accessible curb cuts provided and parking does not block curb cuts
- Parking area had sufficient lighting

### Walkway:

- All building and route signage provided in large, high contrast lettering
- All pedestrian routes to each accessible entrance clearly marked with the International Symbol of Accessibility
- Main access routes are clear of obstacles
- Strong contrast/sufficient lighting along the walkway
- Accessible curb-cuts or ramps have been provided wherever there is a change in level along pedestrian routes

### Entrance:

- All signage indicating entrance is provided in large, high contrast lettering and clearly marked with the International Symbol of Accessibility
- Doorway equipped with an automatic button feature
- Door width and threshold provide easy access for wheelchair or scooter users
- Ramp has smooth non-slip surface and handrail
- Entrance is clear of obstacles, has strong contrast and sufficient lighting

### Main Facility:

- Smooth, non-slip surface
- Aisles clear of obstacles
- Strong contrast/lighting throughout
- Accessible signage/information
- Waiting area provides access for wheelchairs and scooters

- Public telephone access has lower level access – the coin slot is the highest point at 50” from the floor
- Service counters are high, but there is a lower section on the side for an entrance behind the counters

#### Accessible Washroom:

- Available single/family washroom
- Washroom entrance equipped with easy lever door opener
- Accessible signage identifying Accessible/Male/Female washrooms
- Hand-dryer and soap dispensers have lower level access and do not have a garbage bin underneath
- Space under the sinks and counter top for wheelchair access (Sink height of 34”)
- Grab bars are secured and reinforced
- Pull down wall-table for baby changing

#### Notes:

- Staff is available to assist in any capacity
- Contact Coach Canada in advance to ensure they can meet accessibility needs for transit

## **COUNTRY CIDER COMPANY**

R.R. #4, Picton, ON

613-476-1022

Fax: 613-476-9921

Email: [countycider@reach.net](mailto:countycider@reach.net)

[www.countycider.com](http://www.countycider.com)

### Parking:

- Accessible free parking in gravel parking lot

### Walkway:

- Gravel and grass terrain around grounds

### Main Facility:

- Accessible gift shop area
- Accessible restaurant patio open on weekends

### Washrooms:

- Individual accessible washroom

## **GANANOQUE BOAT LINES**

280 Main Street, Gananoque, ON

613-382-2144 Toll Free: 1-888-717-4837

Fax: 613-382-2148

Email: [info@ganboatline.com](mailto:info@ganboatline.com)

[www.ganboatline.com](http://www.ganboatline.com)

### Parking:

- Accessible free parking

### Entrance:

- All boats are wheelchair accessible

### Washrooms:

- Wheelchair access to washrooms, but not to washroom stalls
- Accessible washroom at boarding location

## **THE HAUNTED WALK OF KINGSTON**

200 Ontario Street, Kingston, ON

613-549-6366

Fax: 613-549-2704

Email: [info@hauntedwalk.com](mailto:info@hauntedwalk.com)

[www.hauntedwalk.com](http://www.hauntedwalk.com)

### Parking:

- Accessible parking available on streets or behind City Hall

### Main Facility:

- The 'original' Haunted Walk provides the greatest level of wheelchair access
- Make reservations in advance
- Complimentary ticket for attendant/guest provided

### Washrooms:

- Accessible public washrooms available in City Hall, and Confederation Park

## **KINGSTON CITY HALL TOURS**

216 Ontario Street, Kingston, ON

613-546-4291 ext. 1520

Fax: 613-546-5133

Email: [ecashman@cityofkingston.ca](mailto:ecashman@cityofkingston.ca)

[www.city.kingston.on.ca](http://www.city.kingston.on.ca)

### Parking:

- Accessible meter parking on street, and in city parking lot behind City Hall

### Entrance:

- Wheelchair accessible entrance from Market Street with automated doors
- Elevator access to various levels

### Washrooms:

- Accessible washrooms



## **KINGSTON MARKET SQUARE**

City Hall, Kingston, ON

613-546-4291 ext.1520

[www.city.kingston.on.ca](http://www.city.kingston.on.ca)

### Parking:

- Accessible meter parking available on streets around City Hall

### Main Facility:

- The terrain around Market Square is flat

### Washrooms:

- Accessible public washrooms available in City Hall and in Confederation Park

Washrooms, see The Haunted Walk Of Kingston

## **KINGSTON YACHT CLUB**

1 Maitland Street, Kingston, ON

613-548-3052

Fax: 613-548-8876

Email: [manager@kingstonyachtclub.ca](mailto:manager@kingstonyachtclub.ca)  
[kingstonyachtclub.com](http://kingstonyachtclub.com)

### Parking:

- Accessible free parking available

### Entrance:

- Main entrance is not accessible - side entrance has a ramp and is accessible

### Main Facility:

- Metal ramp to dock
- Able Sail program available for individuals with physical disabilities

### Washrooms:

- Accessible individual washroom

## **PLAYTRIUM**

Atrium Mall, 541 Days Road, Kingston, ON

613-389-5553

Fax: 613-389-6648

Email: [office@playtrium.ca](mailto:office@playtrium.ca)

[www.playtrium.ca](http://www.playtrium.ca)

### Parking:

- Accessible free parking

### Entrance:

- Accessible main entrance
- Wheelchair access around activities on ground level

### Washrooms:

- Accessible washrooms have heavy double doors

## **PORTSMOUTH OLYMPIC HARBOUR**

53 Yonge Street, Kingston, ON

Rental Inquiries: 613-546-4291

Ext. 1806 or 1887

Fax: 613-544-4776

Email: [portsmoutholympicharbour@cityofkingston.ca](mailto:portsmoutholympicharbour@cityofkingston.ca)

[www.cityofkingston.ca](http://www.cityofkingston.ca)

### Parking:

- 6 accessible parking spaces

### Walkway:

- Smooth surface with gradual slope
- Rest stops and benches

### Entrance:

- Double doors equipped with automatic button
- Door width and threshold provide easy access for wheelchair and scooter
- Accessible alternate entrance

### Main Facility:

- Accessible signage / information
- Accessible service counters
- Accessible elevator to upstairs
- Waiting areas provide access for wheelchairs and scooters

### Washrooms (main level):

- Accessible washrooms (stalls)

### Restaurant (upper level):

- Access from elevator then through a meeting room
- Small ramp built to access outdoor patio

### Washrooms (upper level):

- Accessible stalls

## **THOUSAND ISLANDS CHARITY CASINO**

380 Highway 2, Gananoque, ON

613-382-6800 Toll-free: 866-266-8422

<http://www.olgslotsandcasinos.ca/olg-casinos/thousand-islands/>

### Parking:

- Accessible free parking

### Entrance:

- Accessible entrance with automatic door

### Main Facility:

- Wheelchair access throughout facility
- When available will provide wheelchairs

### Washrooms:

- Accessible washrooms

## **WAUPOOS WINERY**

3016 County Road 8, Picton, ON

613-476-8338

Fax: 613-476-1355

Email: [info@waupooswinery.com](mailto:info@waupooswinery.com)

[www.waupooswinery.com](http://www.waupooswinery.com)

### Parking:

- Accessible free parking in gravel parking lot

### Main Facility:

- Accessible gift shop area
- Accessible restaurant
- Wine distillery and processing area accessible by stairs only

### Washrooms:

- Washroom at restaurant is located downstairs
- Accessible washrooms

## **YMCA**

100 Wright Crescent, Kingston, ON

613-546-2647

Fax: 613-549-0654

[www.kingston.ymca.ca](http://www.kingston.ymca.ca)

### Parking:

- 5 designated parking spaces (not all have signs)
- No curbs, parking surface level with entrance

### Entrance:

- Double doors with auto buttons

### Main Facility:

- Half of service counter is lowered
- Waiting area has chairs that can be moved
- Accessible elevator
- 2 computers in main lobby, not wheel under but keyboard tray can be pulled out

### Café:

- On main level
- Lowered counter
- Tables are low and chairs can be moved

### Fit for Life Centre:

- On main level
- Small ramp
- No auto button on double doors
- Exercise equipment is not wheelchair accessible

### Family Change Room:

- On main level
- No door
- Lower level lockers
- 1 accessible washroom stall
- Shower area - wheel in
- Small ramp up to door to access pool
- No auto button on door to access pool

#### Individual Accessible Change Room:

- On main level
- Auto button on door
- Door frame standard width with low threshold
- Adult size change table available
- Mechanical lift available up to 350 lbs

#### Pools:

- On main level
- 2 pools, 1 hydrotherapy
- Wide ramp available into each pool
- Wheelchair available to use in pool
- Wide path around pools

#### Fitness Centre / Gym:

- On main level
- Exercise equipment not accessible except areas with free weights

#### Gymnasium:

- On 2nd Level
- Standard door width with low threshold
- No auto button on door

#### Main Group Studio:

- On 2nd floor
- Double doors with no threshold (no auto button)
- Spacious
- Small group studio is not accessible (several steps)

#### Washrooms - Main level:

- Accessible washrooms - stalls
- No auto button on door

#### Washrooms - 2nd level:

- Single accessible washroom

#### Other:

- Subsidized rates available based on income (if eligible for subsidized rates, start-up fee is waived)



## **VIA RAIL CANADA – TRAIN STATION**

1800 John Counter Blvd., Kingston, ON

1-888-842-7245

[www.viarail.ca/en/explore-our-destinations/stations/ontario/kingston](http://www.viarail.ca/en/explore-our-destinations/stations/ontario/kingston)

### **Parking:**

- 4 designated parking spaces provided within 30m of an accessible entrance and spaces are 12' wide
- Accessible parking spaces are clearly marked with the International Symbol of Accessibility painted on the parking spot and have a standing sign
- Accessible parking spots don't block curb-cuts
- Parking area and route has sufficient lighting
- A safe, clearly marked accessible pedestrian route from the designated parking area to an accessible building entrance
- Parking surface smooth and flat
- Accessible curb cuts provided and parking does not block curb cuts
- Parking area had sufficient lighting

### **Walkway:**

- All building and route signage provided in large, high contrast lettering
- Smooth surface to provide easy access by wheelchair
- Flat grade or gradual slope
- Main access routes are clear of obstacles
- Strong contrast/sufficient lighting along the walkway
- Accessible curb-cuts or ramps have been provided wherever there is a change in level along pedestrian routes

### **Entrance:**

- All signage indicating entrance is provided in large, high contrast lettering and clearly marked with the International Symbol of Accessibility
- Doorway equipped with an automatic slide open features
- Door width and threshold provide easy access for wheelchair or scooter users
- Ramp has smooth non-slip surface and grade ratio of 1:12
- Entrance is clear of obstacles, has strong contrast and sufficient lighting

- Accessible alternate entrance

#### Main Facility:

- Smooth, non-slip surface
- Aisles clear of obstacles
- Strong contrast/lighting throughout
- Accessible signage/information
- Accessible service counters/tables
- Waiting area provides access for wheelchairs and scooters
- Public telephones have lower level access

#### Washrooms (Accessible Stall):

- Washroom entrance equipped with easy latch slider in the stall
- Accessible signage identifying Accessible/Male/Female washrooms
- Hand-dryer and soap dispensers have lower level access and do not have a garbage bin underneath
- Automatic taps
- Space under the sinks and counter top for wheelchair access
- Sufficient floor space for turning radius and transfers
- Grab bars are secured and reinforced
- Pull down wall-table for baby changing in washroom, but not in stall
- Coat hooks have lower level access
- Tower dispenser has no garbage can underneath

#### Notes:

- Staff is available to assist in any capacity
- Contact Via Rail Canada in advance to ensure they can meet accessibility needs for transit
- Has 2 accessible platforms to board the train
- Lift is available to access track 2