



Where We're Going - Our Strategic Plan 2017 - 2021

Building on our vision, mission and core values, **Independent Living Centre Kingston** is committed to achieving the following four strategic goals:



Financial

Goal

To seek and obtain ongoing funding to achieve our mission and strategic objectives.

Objectives

- Maintain and broaden our revenue base by exploring new initiatives.
- Continue responsible accountable, transparent, fiscal management.
- Diversified funding base on future funding avenues.

Example

Enhance the profile of fundraisers as an ongoing function for the centre's fiscal profile.



Consumer & Community

Goal

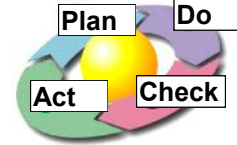
Continue to provide and expand access to leadership, support and skills development.

Objectives

- Increase awareness of programs and services.
- Explore and evaluate existing and new programs through refinement and development.
- Promote a culture of advocacy in the community using principles of independent living.

Example

Evaluation of individual consumer needs through programs and services (addressing all needs). Identify gaps in services for people with disabilities.



Our Internal Process

Goal

To create a measurement and performance tool to ensure that we are achieving our strategic goals in year 1 of this plan.

Objectives

- Develop a database and an evaluation performance tool that will measure statistics and measure services to clients and goals achieved.

Example

- Evaluate why clients need our services and what makes our services unique and different from other agencies.
- Services are based on needs assessment in response to people with disabilities.



Learning & Growth

Goal

To ensure that resources are allocated for continuing education and growth all personnel that will contribute to overall credibility and professional experience of ILCK.

Objectives

- To increase the overall knowledge base of personnel through development and growth opportunities.
- Seek out and facilitate access to professional development opportunities.

Example

- Self improvement programs
- Workshops/training opportunities
- Networking with other agencies.